

Isaiah Rousey

QA Tester



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SKILLS

Unity

Unreal Engine

C#

Trello

Perforce

Microsoft Visual Studio

MS Office

Confluence

Jira

EDUCATION

Bachelor of Science Degree in Game Design

Full Sail University

09/2019 - 11/2021

Associate of Arts-Liberal Arts/General Education

Blue Water Middle College Academy

2014 - 2019

PROJECTS

Designer & Tester-Full Sail Project- Smitty's Tails of Conquest (08/2021 - 11/2021)

- Implemented various gameplay features and mechanics to elevate the user experience.
- Designed and animated an end credits UI to visually represent the contributors to the project.
- Developed an invisibility gameplay mechanic to function in-game through C# script.

Designer & Tester-Full Sail Project- Mega Man 2 Prototype (07/2021 - 07/2021)

- Implemented various UI elements to help encapsulate the themes of each level.
- Implemented a sprint board and review via Confluence and Jira to create a steady workflow for my team.
- Implemented various features including audio and other unique gameplay mechanics to enhance the user experience.

WORK EXPERIENCE

Service Support Advisor

Rivian Automotive

06/2022 - Present

Plymouth, MI

Achievements/Tasks

- Assisting customers with from general vehicle questions and charging questions to daily maintenance and service intake.
- Documenting vehicle concerns from customers nationwide and beyond to create the best possible solution to address the concerns in a quick, efficient manner.
- Creating a seamless experience for the customers and emanating confidence to ensure that they will be guided along their service journey with world class professionalism.

Assistant Store Manager

GameStop

01/2022 - 01/2022

Fort Gratiot, MI

Tasks

- Responsible for managing a team of 9 people.
- Develops relationships between customers and employees.
- Develops personal growth opportunities.
- Ensures a safe, secure and positive work environment.

Digital Sales Advisor

Best Buy

11/2019 - 01/2022

Fort Gratiot, MI

Responsibilities

- I worked part-time for Best Buy as a Sales Advisor, but as of October 3, 2021, I became a Full-Time Digital Sales Advisor as I worked remotely for my store. I still worked in-store from time to time, but I mainly worked from home helping customers nationally find the best technological solutions to suit their needs with the latest advancements in technology.

Contact : Lupe Vicencio - guadalupe.vicencio@bestbuy.com